

कुलसचिव कार्यालय सामान्य प्रशासन Office of the Registrar General Administration

No.R/GAD/Comm/255/

Dated: July 23, 2025

NOTIFICATION

Consequent upon acceptance of the request of Prof. A.K.Srivastava, Ombudsperson, to relieve him from the position of Ombudsperson, the Vice Chancellor has been pleased to appoint Prof. S.M.Singh, Former Dean, Faculty of Science, Institute of Science as Ombudsperson for redressal of grievances of students of the University and colleges/Institutions affiliated with the University, with immediate effect till further orders in terms of Clause No.6 of Gazette of India published on 11.04.2023.

Functions of Ombudsperson:

- The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations.
- 2. While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
- 3. The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination
- 4. The ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

Recommendation of the Ombudsperson shall be placed before the Vice-Chancellor for approval.

Encl: Gazette Notification dated 11.04.2023

(अशोक क्मार शर्मा /A.K.Sharma)

सहायक कुलसाचिव/ ASSISTANT REGISTRAR

(सामान्य प्रशास्न् /General Administration)

एक कदम स्वच्छता की ओर

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कुलसचिव कार्यालय सामान्य प्रशासन Office of the Registrar General Administration

No. R/GAD/Comm/255/2485

: of date 23.07.2025

COPY forwarded to the following for information and necessary action:

- 1. Prof. A.K.Srivastava, Ombudsperson
- 2. Prof. S.M.Singh, Former, Dean, Faculty of Science, Institute of Science
- of (Research)/Heads Dean Directors of Institutes/Deans of Faculties/ Deptts/Offices/Sections/Units,
- 4. The Principal, Mahila Mahavidyalaya,
- 5. The Finance Officer,
- 6. The Chief Proctor,
- 7. The Dean of Students,
- 8. The University Librarian,
- 9. The Medical Superintendent, SSH,
- 10. The Professor In-charge, Trauma Centre,
- 11. The Professor-In-Charge, R.G.S.C., Barkachha,
- 12. The Principals of College/Schools/affiliated colleges,
- 13. The Coordinators/Administrative Wardens/Wardens of the Hostels,
- 14. The Information & Public Relations Officer,
- 15. The Coordinator, Computer Centre
- 16. All the Joint Registrar/Dy.Registrar/Asstt.Registrar,
- 17. The Assistant Registrar & Secretary to the Vice-Chancellor,
- 18. The Assistant Registrar, Office of the Registrar, **Banaras Hindu University.**

(अशोक कुमार शर्मा /A.K.Sharma)

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